Water-Wand Cartridge Cleaner - Technical Bulletin

We have received a number of enquiries from customers purchasing the Water-Wand Cartridge Filter

Cleaner in relation to concerns over the product leaking from various points on the outer housing.

In almost every instance, this problem is the result of the garden hose not being correctly fitted to the unit.

The outer housing of the Water-Wand does not carry any water flow or water pressure. It is therefore highly unlikely that a leak in the product itself will develop here. The water is carried through a tube that runs up the inside of the housing. If the garden hose is not firmly secured to the product's garden hose connector, water will leak into the housing and out of the various seems and openings. This problem is simply resolved by tightening up the garden hose connection.

Many garden hoses and their associated fittings vary in style. If you are having difficulty as a result of this, the use of an additional hose washer may help provide a perfect seal.

